

Troubleshooting - Operation Contamination

KJLC 275 Convection Gauge Part Number: KJL275xxx

Issue	Possible Cause	Possible Solution
Display is off / Blank	1. No power	Check power supply and power cable
Readings are noisy or erratic	 Loose cables or connections Contamination Vibration 	 Check or tighten connections Inspect the 275i gauge for signs of contamination such as particles, deposits, discoloration on gauge inlet. Contact sales@lesker.com for Cleaning Guide. This can also available on the 275i page via lesker.com Ensure the 275i gauge is not mounted where excessive vibration is present
Readings appear very different from expected pressure	 The process gas is different from the gas used to calibrate the 275i Gauge has not been calibrated or has been calibrated incorrectly 	 Correct readings for different gas thermal conductivity. See Pages 18-21 of Manual Check that ZERO and SPAN (ATM) are adjusted correctly (Pages 12-13 of manual provide detailed steps to set both ZERO and SPAN)
Gauge cannot be calibrated - zero and span can't be adjusted	Contamination Sensor Failure for other cause	 Contact sales@lesker.com for Cleaning Guide. This can also available on the 275i page via lesker.com Contact sales@lesker.com for replacement gauge
Setpoint does not actuate	Incorrect setup	Check setpoint setup
Display shows "Bad"	Sensor wire damaged	Contact sales@lesker.com for replacement gauge
Displayed pressure is too high and cannot be set to correct value	 Contamination Sensor wire damage 	 Contact sales@lesker.com for Cleaning Guide. This can also available on the 275i page via lesker.com Contact sales@lesker.com for replacement gauge
Displayed pressure is too low and cannot be set to correct value	 Contamination Sensor wire damage 	 Contact sales@lesker.com for Cleaning Guide. This can also available on the 275i page via lesker.com Contact sales@lesker.com for replacement gauge
The Display reads 999	The gauge is over pressure A gas other than air or nitrogen is being used	reduce the pressure in the system If running a gas other than nitrogen or air, pump down and use the calibration factor table on page 18 of the manual to determine the pressure

If none of these steps help alleviate the issues, please contact sales@lesker.com with the Troubleshooting form as well as provide the R&D and Resistance Values (see Error Message - EMIS FAIL for instructions on how to obtain these values)



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